

Voice Enabled Teams



Supercharge Your Microsoft Teams Phone System with nexVortex's Voice Enabled Teams Solution.

nexVortex has expertise in supercharging Microsoft Teams to support a hybrid remote workforce. Our Voice Enabled Teams solution enables collaboration and communication across small, medium and large organizations providing enterprise-grade capabilities that are not included in the native Teams phone system.

nexVortex has the expertise, experience, and core capabilities to successfully help clients transition to Microsoft Teams in a confident professional fashion. Our differentiation starts with our long history of owning, operating and developing on our SIP Trunking Call Processing Platform that is used as the backbone of Teams Direct Routing communications. nexVortex also operates its own UCaaS hosted voice platform with expert voice engineers that truly understand the importance of call flow design and addressing periphery voice applications. As a Microsoft Gold Partner we make Teams implementations easy with our set up portal, experience, and Microsoft skills available to build out advanced solutions.

We have 3 options/plans to pick from that allow you to start out with a basic solution with the flexibility to easily migrate to support a more complex hybrid environment to adapt to any situation your company may face (growth, dispersed workforce, a pandemic, etc.).

The nexVortex Advantage:

- › Ability to Start with One Plan and Migrate to Another
- › Set-up Portal Without PowerShell Programming
- › Disaster Recovery Module
- › E911 Management Tool with Local PSAP Access
- › Hard Forward Capability
- › Analog Hand-Off Option
- › Direct Routing and Hybrid Solutions to Address Complex Call Flows, Paging and Door Access Applications
- › Call Masking

The following are 3 main plans/solution options:

1 Voice Enabled Teams Calling Plan: Direct Routing Calling Plans with managed SBC and simple setup portal.

Calling Plans: Get started quickly with Direct Routing calling plans that include hosted SBCs, portal, and voice portal setup.

- › Hosted Teams SBCs
- › Ease to Setup Portal; No PowerShell Required
- › Provided Calling Minutes for each user
- › New or Ported DID for each user
- › Teams Call Masking

Ideal for 100 users or less that need more basic Teams functionality. Can easily start with Option 1 and move to Option 2 if more capabilities are needed or if a hybrid setup is needed as your needs change or evolve.

2 Voice Enabled Teams with UCaaS Integration: nexVortex's UCaaS platform with Teams, hybrid setup available with users either on UCaaS or SIP/Direct Routing calling plans.

Advanced features: This option is ideal for businesses that need additional features beyond the Teams phone systems' capabilities. Using our UCaaS service with Teams integration you can address advanced call handling with UCaaS call queueing, call recording, call analytics and paging.

Ideal for 50+ users for businesses that need enterprise level voice features, common area phones and paging.

3 Voice Enabled Teams with Shared SIP Trunking Resources: Shared Trunk lines used for Teams phone system and/or PBXs, GCC high support and SIP interoperable resources for BYO SBC.

Shared SIP Trunking Resources: Our unique Trunk sharing capabilities allows you to simultaneously share calling resources and call paths with PBX systems and Microsoft Teams Phone Systems. Migrate immediately or over time when each department is ready.

Ideal for migration strategies for organizations that have existing PBXs.