

# About Us



## Quality, Availability, Visibility

nexVortex, a BCM One Company, is a leading provider of SIP Trunking, UCaaS and Microsoft Teams solutions for both small and large organizations. Our solutions are delivered with three main attributes – Uncommon Service, Uncommon Know-How and Uncommon Innovation.

nexVortex was founded in 2002 and has been recognized on the Inc. 5000 list of fastest-growing companies for 9 consecutive years. A key part of our success is connected to our high customer retention rate (99%), which is backed by our highly experienced back office support team who manage client installations end-to-end, and our network of high-quality business partners and subagents.

So whether you own a PBX and need SIP Trunking to connect you to the cloud or are retiring your PBX and choosing to receive voice services from the cloud (Hosted Voice), we have your solution.

### Key Service Offerings



**Managed SIP  
(mSIP)**



**SIP**



**UCaaS  
Call Center**



**UCaaS  
Hosted Voice**

### Other Service Offerings



**Electronic  
Fax**



**SIP with  
MS Teams**



**Internet  
Access**



**SIP with  
SD-WAN**



**Toll Free**

### Where We Excel

- › Voice applications demanding visibility into service and definitive troubleshooting capabilities
- › PBX users migrating to SIP, Hosted Voice or MS Teams
- › Primary Rate Interface (PRI) replacement
- › Mission critical voice – where redundancy and uptime are critical
- › Disaster recovery – auto-detecting disaster recovery provided at no charge on all accounts
- › Multiple PBX's with multisite deployments – remote phone with local E911 support
- › Flexibility to support PBX platform changes across an organization; nexVortex is interoperable with most leading systems
- › Enhanced support for remote workforce and collaboration via our UCaaS hosted voice solution

Business partners and customers depend on our Quality of Service (QoS) enabled, highly resilient network (in geographically dispersed data centers) and on our highly skilled operations staff to deliver cost-effective, high-quality service.

### At a Glance:

- › Founded in 2002
- › Deloitte Technology Fast 500 Four Years in a Row
- › Inc. 5000 Nine Years in a Row
- › Our Services are Geographically Redundant and Delivered Out of Multiple Data Centers
- › 2018, 2019 Product of the Year Awards
- › Focused on Delivering Uncommon Service with a Complete Portfolio of Services