

# UCaaS HOSTED VOICE

## IMPROVE EMPLOYEE EFFICIENCIES

nexVortex's Unified Communications as a Service (UCaaS) solution is a hosted voice service that runs on the BroadWorks® platform, utilizing the latest cloud-based technology to connect your business without the high costs of a traditional premises-based system. This solution brings together essential

communications services, such as instant messaging, presence, voice and video calling, multi-party video collaboration, and desktop sharing in real-time to enhance business productivity. Team members can access information quickly and provide better customer service.

## CONNECT, CALL, AND COLLABORATE FROM PHONES, SMART DEVICES, OR LAPTOPS

- ✓ **Presence:** Indicator displays status, location and time zone, allowing you to choose the best way to communicate
- ✓ **Instant Messaging:** Send and receive messages, or initiate a group chat to get answers quickly
- ✓ **Video Calling:** Initiate or accept video calls on your laptop, video-enabled phone, smartphone, and tablet for more effective, face-to-face communications
- ✓ **Integrated Business Calling:** Access business calling features for inbound and outbound calls. Enjoy a seamless user experience in a maintenance free hosted voice environment.
- ✓ **Multi-Party Voice and Video Collaboration:** Bring teams together for impromptu and planned meetings using High Definition voice and video. Interact with disparate locations, remote workers, and even external customers, prospects, and partners easily
- ✓ **Desktop Sharing:** Share project plans with the internal team, or work products, contracts, or other media with customers and partners. Reach consensus faster and close business
- ✓ **Incorporate a Variety of End Points:** Existing supported device end points can be used with the nexVortex hosted voice platform. Rental options are also available.

## A BETTER WAY TO DO BUSINESS

- ✓ **Teamwork** – Bring together individuals and virtual workgroups for scheduled and impromptu meetings to improve team collaboration and productivity. Share documents for more accurate version control and team input
- ✓ **Reachability** – Access communication services through a single application on mobile devices. Turn your personal phone into a business phone to make and receive calls, and collaborate on the go from any location with the most popular mobile devices
- ✓ **Savings** – Reduce costs and eliminate inefficient processes associated with traditional on-premise services upgrades. Connect to remote workers and cut travel expenses using collaboration tools, such as video conferencing and desktop sharing
- ✓ **Responsiveness** – Give employees instant access to information for expedited responses to better serve customers. Simplify partner, prospect, and customer interaction with voice, video, chat and browser-based desktop sharing

