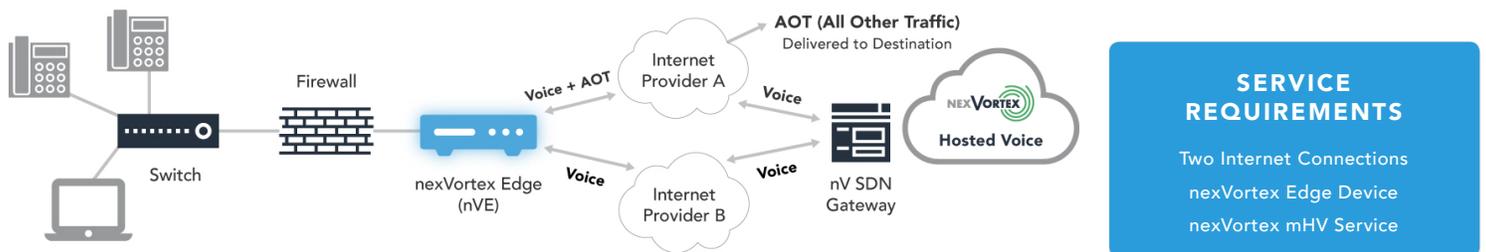


MANAGED HOSTED VOICE (DUAL ISP)

As the urgency to migrate to Hosted Voice service increases, the industry continues to battle challenges with quality, availability, and visibility. Problems typically occur between the hosted cloud platform provider and the customer premise.

nexVortex addresses these challenges with its Managed Hosted Voice solution. This award winning service has three deployment options tailored to fit any business need. The first uses two wired internet connections from different ISPs (dual-ISP). The second uses a single wired internet connection but comes with a 4G LTE option which can be utilized in the event of a service degradation or outage on the primary ISP. The third deployment option uses a single wired internet connection but provides some value-added features targeted at improving voice quality.

DUAL ISP IMPLEMENTATION



If desired, voice can be encrypted between the nVE and the nV SDN Gateway.

PEERING RELATIONSHIPS:

QUALITY VOICE PACKETS ARE REPLICATED

nexVortex's patent pending technology utilizes two ISP connections. We replicate voice packets and send them to and from the premise to our cloud-based hosted platform. The SDN Gateway at the edge of our hosted cloud chooses packets from both ISP paths and recombines them into a single stream thereby compensating for packet loss incurred on either ISP connection. We directly peer with most major carriers which helps reduce latency, packet loss, and jitter.

AVAILABILITY RELIABLE, DUAL-PATH DELIVERY

Voice is sent from the premise to the cloud over two different ISP paths, and data is passed over a primary ISP path. If a primary ISP failure occurs, voice will continue to flow over the second ISP and AOT (all other traffic) will be moved over to the second ISP.

VISIBILITY NEXVORTEX EDGE - NVE

As part of our mHV solution, we provide a proprietary nexVortex Edge device (managed). This provides a demarcation point on the customer premise with dual ISP interfaces, which is accessible through our NOC. The edge device is fully monitored.

PRICING

nexVortex Managed Hosted Voice service can be added to any nexVortex Hosted Voice service location for \$35 per month on a standard 3 year term. This includes the Managed Hosted Voice service, monitoring, and rental of the nexVortex Edge device (nVE).

